

From: Freedom of Information Requests

Sent: 01 September 2023 13:24

To:

Subject: FOI Response - [REDACTED]

Dear [REDACTED]

Thank you for your Freedom of Information request dated 19 August 2023 for information about Finance, HR and Payroll Systems. Please find below City of Doncaster Council's responses to the questions you have raised.

Core Finance, Budgeting & Forecasting, Automated Invoice scanning

- The name of the company or organisation that supplies you the software you use - Advanced Business Solutions Ltd
- The name of the product you use - E5, Collaborative Planning, V1 & SICLOPS
- When (mm/yyyy) your current software first went into live use - 30/09/2013
- When your current contract ends (mm/yyyy)
- How much is paid in the most recent year for continued access, support and updates
- The name, email and job title of the senior officer responsible for the system

This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the information is available on our website here: [Supplying the Council - Procurement - City of Doncaster Council](#)

Learning Management System – E-Learning

- The name of the company or organisation that supplies you the software you use – Learning Pool
- The name of the product you use – Learning Management System
- When (mm/yyyy) your current software first went into live use – 01/04/2023
- When your current contract ends (mm/yyyy)
- How much is paid in the most recent year for continued access, support and updates

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- The name, email and job title of the senior officer responsible for the system – Rebecca Hardwick, Head of HR Rebecca.Hardwick@doncaster.gov.uk

Employee Expenses Management, Core HR, Learning Management System – Internal Training Course Bookings, Recruitment Management and Job Application Tracking, Payroll

- The name of the company or organisation that supplies you the software you use – Midland HR
- The name of the product you use – iTrent
- When (mm/yyyy) your current software first went into live use – 01/06/2019
- When your current contract ends (mm/yyyy) – 31/03/2024
- How much is paid in the most recent year for continued access, support and updates – This service is provided by Rotherham Metropolitan Borough Council as part of a shared services arrangement therefore this information is contained under the RMBC contract with MHR.
- The name, email and job title of the senior officer responsible for the system – Rebecca Hardwick, Head of HR Rebecca.Hardwick@doncaster.gov.uk

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £127.50 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Ellen Dook

Information Governance Officer

Corporate Resources

City of Doncaster Council

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